

Qualification Structure

Team Leading Level 2

Learners need to complete all mandatory units to a total of 10 credits and a minimum of 5 credits from Optional Units Group 1 and a minimum of 2 credits from Optional Units Group 2. To achieve the qualification a minimum of 17 credits is required.

Mandatory Units				
Unit	Unit Title	Credit	Level	Guided Learning Hours
CU885	Manage Personal Development	4	2	20
CU856	Develop Working Relationships with Colleagues	3	2	15
CU857	Communicate Information and Knowledge	3	2	10
Optional Units Group 1				
Unit	Unit Title	Credit	Level	Guided Learning Hours
CU761	Set objectives and provide support for team members	5	3	35
CU858	Plan, allocate and monitor work of a team	5	3	25
Optional Units Group 2				
Unit	Unit Title	Credit	Level	Guided Learning Hours
CU859	Manage or support equality of opportunity, diversity and inclusion in own area of responsibility	4	3	20
CU860	Support team members in identifying, developing and implementing new ideas	4	3	20
CU861	Manage conflict in a team	3	3	20
CU862	Lead and manage meetings	4	3	20
CU863	Participate in meetings	2	2	10
CU864	Make effective decisions	3	3	10
CU865	Manage knowledge in own area of responsibility	4	3	15
CU866	Procure supplies	2	3	20
CU867	Manage customer service in own area of responsibility	4	3	25